

QUALITY POLICY

We fulfill and observe quality requirements regarding the products and services that are received by our customers as well as those laid out in regulations and legislation. We design and supply high-quality, competitive products and services at the right time – as promised. The delivered products meet customers' and partners' expectations – through the entire business process.

Operational and product quality is developed continuously and systematically according to a quality management system. Innovation is appreciated in the Company. Deviations detected and opportunities for improvement observed in our operations are handled openly and the obtained information is utilized in the continuous improvement of our processes and methods. Quality is monitored and measured with the aid of operative and financial key figures as well as observed non-conformities.

The quality policy applies to all levels in the organization. Entrepreneurship and continuous learning of our personnel are valued. Quality assurance measures cover all functions as well as the operations of suppliers directly influencing our own operations. Each employee is fully aware of their impact on quality, and they are able to initiate and, where necessary, take preventive and corrective actions.

Management Group

October 20th, 2020



Heikki Hiltunen
President and CEO, iLOQ