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## QUALITY POLICY

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iLOQ Oy (or the “Company”)

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Last Modified: December 12, 2023

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## QUALITY POLICY

This Policy provides a framework for the quality objectives which align with iLOQ's purpose, values and strategic priorities.

We design and supply high-quality and competitive digital products and software solutions that fulfill our customers' and partners' requirements. We observe and conform to extensive quality obligations throughout the entire business process ensuring, at the same time, that we comply with all regulations, applicable laws, and other compliance criteria.

Operational and product quality is developed continuously and systematically according to a quality management system. Deviations detected and opportunities for improvement observed in our operations are handled openly, and the obtained information is utilized in the continuous improvement of our processes and methods. Quality is monitored and measured with the aid of operative and financial key figures as well as observed non-conformities. Quality assurance measures also cover the operations of suppliers that have a direct impact on our own operations.

The quality policy applies to all levels and functions in the organization. Innovation is appreciated and entrepreneurship and continuous learning of our personnel are valued. All iLOQ employees are aware of their impact on quality and are responsible for integrating quality into their daily work. They are empowered to initiate and, where necessary, take preventative and corrective actions.

This Policy will be communicated to the whole organization through employee inductions, trainings and informal communication methods.

## Document history

Version	Date	Author(s)	Comment
1.0	September, 2023	iLOQ Management team	Reviewed and approved
1.1	October 10, 2023	H. Leskinen	Review and update
2.0	December 12, 2023	iLOQ Leadership team	Reviewed and approved